



WHBTC

Online Court Booking Rules

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Online Court Booking

- The online booking system, called Club Manager 365 (CM365) is part of the Smart Card club member system.
- To use the CM365 online booking system you must have access to your Smart Club Cloud –
www.smartclubcloud.com/loginpage.



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- The Smart Card you use to gain access to the club, use bar credit and pay for lights is part of this system.
- You will have received 2 emails with 1 of 2 telling you your user name and 2 of 2 telling you your password.
- This gives you access to your Smart Club Account.

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Online Court Booking

- If you do not know your Username & Password it is easy to get them.
- **Username =**
Firstname.Surname.Cardnumber. On
back of card
- Mine is Bernie.Morrissey.258

WHBTC Online Court Booking

The screenshot displays the Smart Club Cloud login interface. The browser window shows the URL `smartclubcloud.com`. The page has a blue header with the Smart Club Cloud logo. The main content area is a white login form with a yellow border. It includes a "Login to your account" button, a username field containing "Eddie.Dempsey.214", a password field with the placeholder "Password", and a "Login" button. Below the form are "Forgot your password?" and "Create an account" buttons. At the bottom of the form, it reads "2013 - 2020 © Smart Card Applications Ltd." The Windows taskbar at the bottom shows the search bar and various application icons, with the system tray displaying the time as 18:54 on 11/05/2020.

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- **Password** – If you do not know your password just click on ‘Forgot your password?’
- You will receive an email with reset password instructions.
- If this does not work, you may need to get Kay to get you a new login.
- Once you have access you should be able to see the icon **ONLINE Bookings**

WHBTC Online Court Booking

clubmanager365.com/Club/Bookings.aspx

CLUB MANAGER 365 Bookings, Leagues, Ladders & Tournaments

My Services Courts Ladders Box Leagues Tournaments

YOUR LOGO HERE
awhitmore6989

Bookings

[Booking Rules](#) | [Help](#) | [Sign Out](#)

Choose Filters

Date: 13 May 2020

When: Evening

[View Courts](#)

Upcoming Bookings

Date: Thu, 14 May Time: 17:15 Where: Court 2 Friendly
Amanda Whitmore1 vs Amanda Whitmore [Actions](#)

Date: Fri, 15 May Time: 17:15 Where: Court 2 Friendly
Amanda Whitmore1 vs Bernie Morrissey [Actions](#)

Calendar: Wednesday 13 May 2020 [Show More >>](#)

Time	Court 1	Court 2	Court 3	Court 4
17:00-18:00	17:00 - 18:00	17:15 - 18:15 A Whitmore1 vs A Whitmore	17:00 - 18:00	17:15 - 18:15

22:14
13/05/2020

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1. Booking slots will be on the hour every hour for Courts 1, 3 and 5 starting at 9.00am until 8.00pm and 15 minutes after the hour on courts 2, 4 and 6 starting at 9.15am until 8.15pm. This is to facilitate Social Distancing.
2. A member can make a booking up to 7 days in advance.
3. Bookings for Junior members should be made by a parent but must include the names of all players intending to use the court.

WHBTC – Online Court Booking

4. Members must cancel unused bookings as a courtesy to other club members.
5. If a booking has to be cancelled this should be done at least one hour before start time but in any event, as soon as possible in order that other members can have access to the slot.
6. A member can cancel a booking up until the booking begins.
7. A member is restricted to two bookings in one day one of which must be before 6.00pm.



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8. If bookings are unused for a member more than twice, the member will be removed from the booking system for 10 days.
9. A member is not restricted on how many active bookings they can have in total.
10. A member is not restricted on how many bookings can be made in a calendar week.
11. When tournaments are being scheduled by the tennis committee, active bookings may have to be cancelled.



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- 12. A member cannot be involved in multiple bookings at the same time.
- 13. A member cannot be involved in consecutive slots.
- 14. A member cannot be involved in overlapping slots if multiple schedules are in use.
- 15. If court is not booked for the following slot, players may continue to play until the next booked member arrives.

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Online Court Booking

- **Please cancel bookings you will not be using, as others may be able to use them:**
- **Slot Watching** is where you can indicate your interest in an already booked slot.
- If you are watching a slot, CM365 will send you & anyone else watching the slot a notification by email to say it has become free. It also tells you how many are watching a particular slot.